



**Improving User Services Through Open Source Solutions: Potentials and Pitfalls**  
**LLAMA SASS Conference Program**  
**Committee**

On a scale of 1 to 5, with 5 being strongly agree, please indicate your reaction to the following statements.

1. The program enhanced my understanding of the issues related to Open Source integrated library systems.

1      2      3      4      5

2. The program enhanced my understanding of the impact of Open Source on budgets and personnel.

1      2      3      4      5

3. The program enhanced my ability to evaluate Open Source versus proprietary solutions.

1      2      3      4      5

4. The program was the right length of time.

1      2      3      4      5

5. The format of the program was appropriate.

1      2      3      4      5

6. The speaker(s) communicated effectively.

1      2      3      4      5

7. The handouts were effective and useful.

1      2      3      4      5      Not applicable

8. I acquired information I can use in my job.

1      2      3      4      5

9. This program was a worthwhile use of my time.

1      2      3      4      5

10. Type of library:

University/College    Special    School    Public    Other (please specify) \_\_\_\_\_

11. Are you a LLAMA member:    Yes    No (See tear off section below)

12. How did you first hear about this program?

- From another LLAMA member (word of mouth)
- In the preliminary annual conference program book
- In the program book distributed at conference
- From a member of the sponsoring LLAMA section
- Flyer at Midwinter meeting
- Flyer at Annual conference

13. Comments about today's program and/ or suggestions for future programs:

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If you are interested in joining LLLAMA, or would like more information about LLLAMA and LLLAMA volunteer opportunities, tear this section off as a take away and go to our web site at: <http://www.ala.org/LLAMA>